

ISO 9000:2015 Controlled Form CDQF: 20

Customer:	
Customer Order Number:	
Delivery Note Number:	
Delivery Date:	
Contact Name:	Contact Tel:
Part Number and Description of Goods to be returned:	
Description of fault, please give as much detail as possible:	
Media:	
Voltage:	
Pressure:	
Rate of flow:	
Media temperature:	
Ambient temperature:	
Cycle of operation:	
Did the valve initially work?	
Has the valve been disassembled?	
If the valve has been disassembled please give more detail below:	

Upon receipt of returned goods, they will be inspected and tested by our quality control team

PLEASE NOTE

IF THE VALVE HAS BEEN TAMPERED WITH THIS MAY INVALIDATE THE WARRANTY.

ONLINE ORDERS – You have the right to return goods within 14 DAYS of delivery and must be returned within 14 day thereafter.

A copy of this questionnaire MUST accompany the returned goods otherwise a credit / refund cannot be considered.

All goods sold subject to our standard terms and conditions of sale, copies of which are available on request.

