

March 2025 ISO9001:2015 Audit Report

We are pleased to announce that Connexion Developments Ltd has successfully passed its ISO 9001:2015 annual audit, conducted by UKAS-registered Peers Quality Assurance Ltd. The audit confirmed that we have met all required objectives, with **zero major non-conformities, zero minor non-conformities, and zero audit team observations raised**. As a result, we have been **recommended for certification/continued certification**.

Three-Year Audit Planning

Our audit planning remains proactive, with an updated three-year plan outlining the clauses audited and those scheduled for review in future assessments.

Quality, Environmental, Health & Safety, and Information Security Highlights

The audit highlighted the **effectiveness** of our Quality Management System (QMS), specifically noting key strengths across various stakeholders:

- **Directors** – Strong leadership, financial stability, regulatory compliance, and a commitment to quality and safety.
- **Regulators & Law Enforcers** – Full compliance with statutory and industry regulations, with ongoing certification to ISO standards.
- **Clients** – Commitment to high-quality, on-time delivery, financial security, and rapid response to any issues.
- **Financial Partners** – Demonstrated financial strength and stability.
- **Employees** – Focus on professional development, workplace safety, work-life balance, and job security.
- **Insurers** – No claims, effective risk management, and timely payments.
- **Suppliers & Subcontractors** – Strong working relationships, regulatory compliance, and on-time payments.

Knowledge Management & Operational Control

Our company ensures process efficiency and product/service conformity through a **documented skill matrix**, covering all essential functions such as order processing, shipments, payments, stock management, and customer service.

Production and service provision are controlled via established forms and documented procedures, including:

- **Key operational documents** – Verbal order forms, purchase orders, invoices, delivery notes, and non-conformance reports.
- **Standard operating procedures** – Defined processes for purchasing, operations, and handling faulty goods.

Internal Audit & Effectiveness

Our internal audit process has been highly effective, with all 2024-2025 audits completed as scheduled.

Internal audits are carried out by an external consultant, ensuring objectivity and thorough compliance checks. Recent sample reports reviewed include:

- Customer Property Audit (Jan 2025)
- Induction & Training Audit (Jan 2025)
- Communication Audit (Jan 2025)
- Non-Conformance Audit (Jan 2025)

The next audit is planned for **June 2025**, as we continue to uphold and improve our quality standards.

This successful audit outcome reinforces our **commitment to excellence, compliance, and continuous improvement**. [Read more about us.](#)