



## QUALITY POLICY

Connexion Developments Ltd is committed to delivering the highest standards of quality in its services. Our Quality Management System (QMS) ensures that all services meet customer specifications while adhering to agreed parameters of cost, quality, and delivery. We achieve this by utilizing Key Performance Indicators (KPIs) to measure compliance with these criteria, using the insights gained as drivers for continuous improvement throughout the organisation.

Our QMS is centred on error prevention by analysing processes, identifying potential errors and risks, and implementing corrective and preventive actions to mitigate and eliminate such occurrences. Quality is defined as the adherence of products and services to established and documented requirements derived from client needs, employee expertise, and industry best practices.

Our systems are subject to ongoing evaluation and review by company personnel and approved third parties. This enables us to incorporate observations and recommendations that foster a culture of continuous improvement.

Connexion Developments Ltd takes pride in its strong reputation for responsible business practices and dedicated client care. This reputation is built on an ethical corporate culture, a skilled and committed workforce, rigorous quality control, and an unwavering commitment to continuous improvement. We adhere fully to the BS EN ISO 9001 quality assurance standard through formal registration and annual reviews, ensuring consistent operational excellence.

### Scope of Services

Connexion Developments Ltd specializes in the supply of valves and associated valve fixtures and fittings.

We actively encourage our suppliers to enhance the quality and reliability of their services, fostering mutually beneficial relationships that align with our quality standards.

Furthermore, we comply with all relevant industry legislation, including the Health and Safety at Work Act 1974. In addition, we are dedicated to pursuing responsible corporate policies that safeguard both the community and the environment, ensuring that industrial progress is achieved without compromising sustainability.

By upholding these standards, policies, and procedures, Connexion Developments Ltd remains committed to meeting the evolving needs of its clients and industry with excellence and integrity.

Signed on Behalf of Connexion  
Developments Ltd:

*Michael G Freye*

Michael Freye (Director)

Date:

11<sup>th</sup> March 2025